



# Bethesda

## Rehab & Senior Care

*The Future of Senior Care Built on 100 Years of Expertise*

SHORT-TERM REHAB • LONG-TERM CARE • ADULT DAY CLUB

Proudly featuring  **Diamond** Post-Acute Rehab



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### REFERRAL CONTACT

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### CEO/ADMINISTRATOR

Julie Boggess

### MEDICAL DIRECTOR

Dr. David Fishman

### DIRECTOR OF NURSING

Janet Meyer

### NURSE LIAISON

Brittany Boomershine

### BUSINESS CONTACT

Mary Anne Ojeda

### CAPACITY

- Certified Beds – 96
- Average Census – 73

### SPECIALTY PROGRAMS

- Adult Day Care
- Dementia & Memory Care
- Hospice Care
- Respite Care
- Wound Care

### SYSTEMS TO PREVENT HOSPITALIZATIONS

- INTERACT
- SBAR

## KEY PERFORMANCE INDICATORS REPORT

Bethesda Rehab & Senior Care is an independent, not-for-profit provider of post-acute care services. We are proud of our rehabilitative outcomes with the older adult population we serve. Our reputation for high quality care is validated by the outcome measurements contained in this report.

## CMS QUALITY MEASURES

<b>73.2%</b> of Short-Term Patients made <b>improvements in function</b>		<b>60.0%</b> of Short-Term Patients <b>successfully discharged</b> to the community		<b>22.2%</b> of Short-Term Patients <b>re-hospitalized</b> after a nursing home admission	
National Average ▼63.3%	State Average ▼60.2%	National Average ▼56.9%	State Average ▼53.5%	National Average ▲22.6%	State Average ▼24.3%

**0 COMPLAINTS** received 1/1/16 – 12/31/16



**4 Star CMS Rating**  
for Staffing



**4 Star CMS Rating**  
for Quality Measures

*Data and statistics compiled and published by CMS Nursing Home Compare.*

## PATIENT SATISFACTION

**8.94 out of 10 PATIENTS**  
were satisfied with care & services\*

*\*Based on quarterly data since 2014*



<b>95.8%</b> of Short-Term Patients were <b>satisfied</b> with our staff	<b>96.7%</b> of Short-Term Patients were <b>satisfied</b> with our care & services	<b>98.3%</b> of Short-Term Patients would <b>recommend</b> Bethesda
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*Data and scores are collected quarterly by 3<sup>rd</sup> party vendor, Symbria, and reflect patient satisfaction with Bethesda's care and services. All of the information in this report is confidential.*

*Other data sources: CMS, InQ, Symbria*

January 1, 2017